



**How do your cleaning
standards measure up?**



amcclean.com.au 1800 990 050

For the right cleaning standards, you need to know the benchmark.



At AMC Commercial Cleaning, we're committed to being above the benchmark for the right cleaning and hygiene standards. The result is safer, cleaner and hygienic workplaces and surroundings where people feel secure and confident to be present at work.

We do this because we believe it's important to look after people, especially in the new normal of COVID.

Established in 1988, our family-owned and operated heritage helps us ensure people are always put first, with their health and wellbeing front of mind.

Our Business Sectors.



**Aged Care /
Residential Care**



**Childcare /
Early Childhood
Education**



**School /
Education**



**Shopping Centres
/ Supermarket**



**Retail /
Showrooms**



**Offices /
Commercial**



**Medical /
Healthcare**

Learn more about
our sectors at
amcclean.com.au

Communication is key to every good relationship. We make it easy.

When understanding and a quick response is needed, you can rely on AMC to make it happen.

Our structured communication gives you the support and action you need, no matter what the situation.



On-site communication book



Local help desk



Proven escalation processes to minimise risk



24/7 emergency number



Email correspondence



Customer portal

Going above and beyond for safety.

COVID-19 has created a new normal in the way we live and work, so maintaining a safe and clean workplace has never been more vital. At AMC, we go the extra mile to look after our people on the frontline – because we believe it's the right thing to do.



Pre-emptive surface disinfection



Specialist targeted surface disinfection



Infection control



Post-contamination cleaning

We can take care of everything.



Floor remediation



High pressure rinsing and washing



Mechanical scrubbing



High cleans



Pest control



Waste management



HVAC services & fire services



Hygiene and washroom solutions



Consumables

What our customers think.



The AMC cleaning team are professional, polite and conscientious of their work and go above and beyond when we have ad hoc requests each night – right down to the crew messaging us photos when they have completed some requests.



Thanks for all of your hard work – you do a fantastic job, always with a smile on your face. Looking forward to working with you for years to come. Thanks again! Megan and the team at ALDI (Southland).



Our AMC cleaner, Suraksha, is always of a cheerful disposition and is thorough and efficient in her work. We really appreciate the work that you put in so that we can come to work to a fresh and clean boutique ready for another day of delivering great customer experiences. Thanks AMC!



Trusted local sector experience.

AMC offers trusted expertise within specific industry sectors. All our personnel undergo thorough background and police checks.



Are you ready to see what operational excellence looks like?

Our goal is to maintain operational excellence at all times by continuously measuring against performance, setting the benchmark for the highest cleaning standards. These include:

- ✓ Robust KPIs measured against a Service Level Agreement
- ✓ Customer self-rating on all our services
- ✓ Regular site audits and online reporting for transparency
- ✓ A rigorous and structured review process



We're committed to doing things right.

We maintain a strong commitment to our planet and its future, striving for continual improvement wherever possible. This includes minimising waste, recycling where possible, using biodegradable cleaning products and maintaining an environmental reporting system. We source ethically through Wirrpanda Supplies and Who gives a crap and drive social change by supporting Wallara and Children's Cancer Institute.

We are also committed to creating better futures for people. We promote inclusive workforces with respect for diversity of race, gender and abilities. We also take a firm stance against modern slavery, with special policies to protect people from exploitation.

To improve hygiene practices in workplaces we collaborate with Ecohygiene, who are supporters of change makers One Girl. Ecohygiene is also a member of 1% for the planet, a global network of businesses tackling our planet's most pressing environmental issues



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